

TANUKU COMMUNICATION NETWORK

D.No. 25-8-43, Rajkamal Complex, R.P. Road, TANUKU - 534 211.

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TCN DIGITAL

Package Authorisation Form (PAF)

Dt :

LCO Code : Customer Code

Network Name : _____

Operator Code :

VC No. :

Name (Mr./Mrs) :			
Block & Street :			
Society/Complex		Street :	
Locality:		Land Mark :	
Town/Village:		District :	
State :		Pin Code :	
Phone No:		Mobile No :	
Fax No :		E-Mail :	

ఇక నుండి మీకు నచ్చిన విధంగా ప్యాకేజీలు సెలెక్ట్ చేసుకొనే అవకాశం కలిగియున్నారు.

Package Selection

Select Your Package with "Tick Mark" (Only one package to be Indicated)

TCN Basic (100 Channels)	Rs.	+ Service Tax = Rs.	<input type="checkbox"/>	<input type="checkbox"/>
TCN Silver (153 Channels)	Rs.	+ Service Tax = Rs.	<input type="checkbox"/>	<input type="checkbox"/>
TCN Gold (268 Channels)	Rs.	+ Service Tax = Rs.	<input type="checkbox"/>	<input type="checkbox"/>
TCN Platinum (268+50HD Channels)	Rs.	+ Service Tax = Rs.	<input type="checkbox"/>	<input type="checkbox"/>

Package Date

From _____ To _____

Customer Signature

I agree having read terms and conditions as mentioned on this Package Authorisation Form along with annexed details

Date : //

LCO Signature

Date : //

LCO Stamp

ఏ నెల కేబుల్ బిల్లు ఆ నెలలోనే చెల్లించవలెను. లేని యెడల ఛానల్స్ ఆగిపోవును.

సహకరించగలరు. ప్రతీనెల 10వ తేదీలోపు మీ కేబుల్ బిల్లు చెల్లించి ప్యాకేజీ యాక్టివేషన్ కు సహకరించగలరు.

Terms & Conditions :

1. The Package Price is per set top box per month plus Service tax, entertainment tax and any other applicable taxes from time to time.
2. Regional / additional add on packages available on request at additional cost. For a minimum period of three months.
3. In the event, the subscriber opts to subscribe to pay channel (s) on ala-carte basis, He /She could be liable to pay Rs.150/- plus applicable taxes per month or the sum of total of the ala-carte rates of such channel (s) whichever is higher.
4. TCN may modify the rates, terms and conditions of cable service from time to time and notify the customer of such modifications. If the Customer continues to avail TCN's Cable Service after the effective date of any change, the same will be deemed to be acceptance of the changes and will be continue to operate on the Customer.
5. If subscriber fails to opt for any package/channel preference, the customer will be deemed to have agreed to the TCN BASIC Package and shall pay as per the billing thereon.
6. Delay in payment of package price on the due date shall attract penal interest @18% per annum.
7. Subject to the completion of first three months of availing the packages by the Customer, the Customer shall have the option to discontinue TCN Cable service by giving prior written notice and paying TCN for the period of such notice and returning all equipment thereupon.
8. The Customer may obtain information about the prevailing rates and service of TCN contacting the Cable Operator or visiting the website www.tcndigital.com or call Toll Free Number _____.
9. Some of the channels indicated in the packages may not be available at all the Centers / Locations / Cities.
10. TCN shall have the sole and exclusive right to upgrade / replace of otherwise deal with the Set Top Box (STB) as may be deemed fit.
11. TCN directly or through its authorized representative shall always be entitled to physically check and/or inspect the STB at any point of time without any objection or hindrance from the subscriber in any manner whatsoever. Unhindered access has to be provided for online and offline upgradation required from time to time.
12. The Subscriber shall always be in his/her guards to ensure that no damage or harm or tampering is caused to the STB in any manner whatsoever.
13. In case the subscriber tampers/alters the Viewing Card and STB for any reason whatsoever, the Subscriber is liable to make good the losses incurred on account of damages STBs. The same can be to the tune of the total actual cost of the STB.
14. The Subscriber shall no way be ever entitled to shift the STB without obtaining prior written permission from TCN STB's are to be installed in the address as mentioned or disclosed in the form.
15. The STB allotted to the subscriber shall under no circumstances whatsoever, be put to any other use or service other than for the purpose for which it is offered to the subscriber(s) by TCN. Any departure to the clause will entail subscribe(s) to a breach of agreement and will attract penalty as per applicable law.
16. The Subscriber shall not assign or transfer any of his/her right to any other individual without prior written consent from TCN.
17. That the STB as well as other hardware embedded inside the STB may malfunction because of mishandling, improper maneuverings, sudden surge/ fluctuation of voltage, dust, heat, strong electromagnetic flux and/or other reasons. TCN shall not held to liable or responsible for the same in any manner whatsoever.
18. Information provided by the subscriber in this Form shall continue to be accurate in all material respects till the duration of provision of services by TCN and changes thereto shall be informed by the subscriber immediately. The Subscriber has to give a Notice of 30 days to TCN in the event he seeks disconnection of services
19. MSO/LCO shall not be responsible for disruption of services during service maintenance period
20. The Subscriber will indemnify ad hold harmless the LCO, MSO TCN and its Affiliates from all loss, claim, demand, suits, proceedings, damages, cost, expenses.
21. The Subscriber shall not hold TCN responsible for (i) Any damage to property or person during installation and/or maintenance at his/her premises, (ii) any consequential of indirect damage or loss in relation to the service, (iii) If the service is suspended due to force majeure event, (iv) Deactivation / suspension in lieu of protection of the intellectual service, even if such information (including information provided by any 3rd party)is later found to be incorrect, (v) Technical issues arising from force majeure events including but not restricted to physical obstructions, geographic weather conditions and other causes of electronic/electrical interference of faults in other communication networks or availability of poles and TCN shall not be liable for any consequences arising thereof including but not limited to damage to the Subscriber's television or devices of any type connected to it or any other property.
22. The Subscriber shall ensure that TCN STB (s)/VC(s) are not tampered or misused: neither should any seal, brand, logo, information, etc., which affect the integrity/functionality/identity of the TCN STB(s)/VC(s) be tempered or misused/removed: nor shall the Subscriber us any decoding, receiving, recording device other than one television set before or after the TCN STB(s)/VC(s).
23. The date of activation of TCN STB(s)/VC(s) shall be deemed as the beginning of month.
24. In the event of the subscriber requesting suspension of services TCN shall give effect to such request, provided (i) the period of suspension sought by the subscribers not less than one calendar month, (ii) the period of suspension sought by the subscriber is not more than 3 calendar months: and (iii) the period of suspension sought by the subscriber is in multiple of calendar months.
25. The Subscriber can choose schemes introduced by TCN from time to time, only as per terms and conditions slated by TCN.
26. The terms of this SAF shall be read with the CAF conditions signed by the Customer.
27. The terms & conditions are subject to change in the event of any further recommendation and/ or guidelines provided by TRAI and/or MIB in future.
28. The Subscriber represents / warrants/ agrees and undertakes that :
 - a. The subscriber is competent under law to execute this form.
 - b. The subscriber shall use the services only for self-use and only at the installation address as given in this form and shall not us the service for any commercial benefit, including but not limited to relaying, re-transmitting or redistributing the services to third party or commercial customers;
 - c. The subscriber shall fully comply with applicable laws of the land
 - d. TCN shall have exclusive ownership of the STBs at all times
 - e. The subscriber shall not shift the STB from the location address as mentioned in this form without prior information to and written permission from TCN.
 - f. The Subscriber shall not assign any of his/her rights to any other individual
29. No failure to exercise and no delay in exercising any right, power or remedy under this Form by shall operate as a waiver. Nor will any single or partial exercise of any right, power or remedy preclude any other or further exercise or further exercise of that or any other right, power of remedy.
30. The terms and conditions shall be construed and enforced in accordance with the law of India and in no way such obligation violates any prevailing rule/ law and regulation. All disputes settlements under the Telecom Dispute Settlement and Appellate Tribunal (TDSAT).
31. If any of the provision of the Terms becomes or is declared illegal, invalid or unenforceable for any reason, the other provisions shall remain in full force and effect and no failure of delay to exercise any right or remedy hereunder shall be construed or operate as a waiver thereof. Terms may be amended by the Authority from time to time and shall be binding on all.
32. I hereby state that I understood the above Terms & Conditions after they are read over to me and explained to me in Telugu and taken of my Acceptance and consent for the above Terms & Conditions, I Subscribe my Signature/Thumb Impression here under.

పై నిబంధనలు నాకు చదివి వినిపించగా అర్థం చేసుకొని అంగీకరించుచూ, ఈ దిగువన సంతకము లేదా వేలిముద్ర వేయడమైనది.

కస్టమర్ సంతకం / వేలిముద్ర